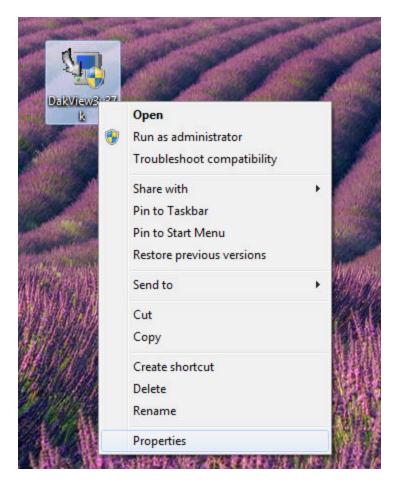
Find the installer program, either on the CDROM or the Website.

Copy or download the file to your desktop.

Using your mouse, right click on the installer program and select properties.



Choose the Compatibility Tab, check the box labeled "Run this program in compatibility mode for" and pick "Windows 2000" from the list box.

BakView3v37k Properties	×
General Compatibility Security Details Previous Versions	
If you have problems with this program and it worked correctly on an earlier version of Windows, select the compatibility mode that matches that earlier version. Help me choose the settings	
Compatibility mode	
Run this program in compatibility mode for:	
Windows 2000 👻	
Settings	
Run in 256 colors	
Run in 640 x 480 screen resolution	
Disable visual themes	
Disable desktop composition	
Disable display scaling on high DPI settings	
Privilege Level	
Run this program as an administrator	
Change settings for all users	
OK Cancel Apply	

Click OK.

Now double click the installer icon and follow the steps to install your software. When the installation is done, right click on theDakView icon and select "Run as Administrator"

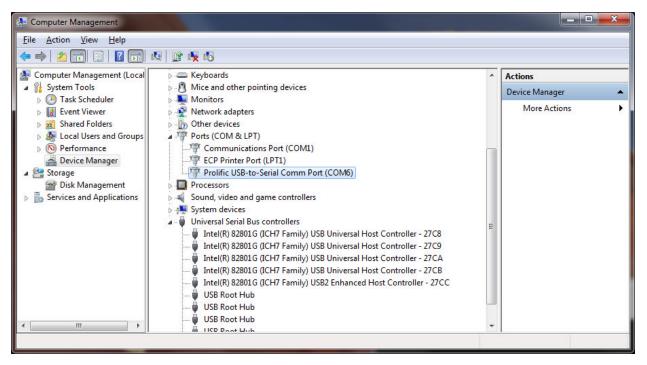
Troubleshooting USB issues:

Right click on My Computer and click on "Manage"

In the left window pane, click of Device Manager.

Expand the "Ports" line using the + sign next to "Ports"

You should see an entry fo the USB adapter cable:



This also tells you which port it is connected to. You must enter this port in Settings -> Com Port.